



Marshall B. KETCHUM UNIVERSITY

Information Technology: Computer Equipment Requirements for Students

Your laptop will be an essential tool used throughout your studies at Marshall B. Ketchum University. As such, our standards were developed to ensure maximum compatibility with our technology infrastructure and best performance from software applications we utilize. Our standards also include service maintenance contracts to ensure your laptop has the proper repair maintenance in place to minimize any hardware outages. We recommend you refresh your computer every 4 years to ensure your hardware meets your performance expectations with the current generation software demands.

An Apple or Windows based laptop with hardware requirements listed below is required as your primary computing device. Having a secondary device such as an iPad is optional but should not be a replacement to the laptop as your primary device.

Laptop hardware requirements

Apple Laptops	Windows Laptops
Any Apple laptop with specifications below	PC laptops with specifications below. Touchscreen laptops are ok. <i>2-in-1 laptops like Surface Pros are not supported.</i>
Intel i5 or i7, Apple M1, M2	Intel i5 or i7 or i9
macOS (Ventura, Monterey, or Sonoma)	Windows 10 or 11, 64bit
8Gb of RAM memory or higher	8GB of RAM memory or higher
256GB hard drive	256GB hard drive
Wireless Ethernet	Wireless Ethernet
Webcam, Microphone and Speaker	Webcam, Microphone, and Speaker
3 years extended AppleCare	3 years warranty support

Optional Technologies

Home internet connection with speeds of at least 10Mb/s is <i>recommended</i> for distance learning.
iPad/iPad Pro running a current version of iOS or iPadOS is <i>recommended</i> as a secondary device for digitized manuals. Additional tablets may be included in the future.

Please contact IT at ITsupport@ketchum.edu if you have any questions about these requirements. These requirements are for your benefit to minimize software compatibility issues. As such, IT support may not be able to help you with software issues if your hardware does not meet these requirements.

If you are interested in a Windows based laptop, you are invited to purchase it through the University's Dell page or on your own.

The University's Dell page is located here:

www.dell.com/ketchum

If you are interested in an Apple macOS based laptop, please purchase through Apple directly or a reseller convenient for you.